



Broadland Sun Association Ltd

Camping and Holiday Booking Terms and Conditions:

MEMBER CAMPING AND HOLIDAY BOOKINGS

Welcome to Broadland Sun Association Ltd (“we”, “our”, “the Campsite”).

By booking, visiting, or using any facilities at our naturist campsite, you (“you”, “the guest”, “the member”) agree to the following Terms & Conditions. Please read them carefully before making a booking or staying at our campsite.

1. About Us

Broadland Sun Association Ltd

Address: 31 Brickle Road, Stoke Holy Cross, Norwich, Norfolk, NR14 8NG

Contact: info@broadlandsun.co.uk | 07936 359140

VAT no GB 794946951

We operate the campsite as part of our naturist members’ club in the United Kingdom. Our club promotes body-positivity, respect, and social nudity in accordance with British naturist principles.

2. Eligibility & Admission

- Guests must be 18+ unless accompanied by a parent or legal guardian.
- We may refuse entry or remove anyone who breaches these Terms or behaves inappropriately or contrary to our Code of Conduct.

3. Naturism Policy

This is a naturist campsite.

By staying at or visiting the site, you agree to:

- Respect others' comfort and privacy
- Avoid sexual behaviour, sexualised conduct, or harassment of any kind
- There should be no photography or videoing in any public areas

Inappropriate sexual behaviour will result in immediate removal from the site without refund.

4. Bookings & Payments

- Bookings are not confirmed until payment is received.
- Prices include VAT where applicable.
- You are responsible for ensuring booking details are correct.



- **Maximum length of stay:**

We do not have seasonal camping pitches or extended stays. You can book for a maximum stay of 16 days ie 15 nights in total.

Subject to availability, we allow campers to make 2 further consecutive bookings of the maximum length (ie a total of 3 consecutive maximum stays of 15 nights) - however after this, we require campers/unit to leave for a minimum of 2 weeks before making any further camping visits.

(Please also see Section 6 below.)

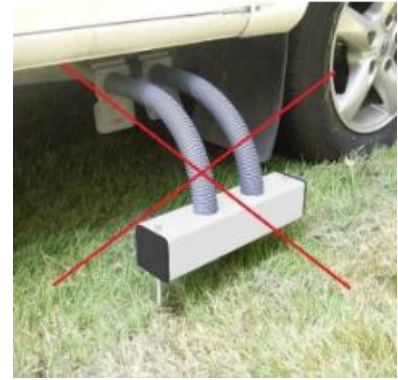
5. Camping unit size

At time of booking, it is your responsibility to inform us of the correct dimensions of your unit (overall size when pitched, including awnings, gazebos and the like). You must inform us immediately of any changes *prior* to arrival.

6. Camping pitches

- Please remember that our camping pitches and the various units visiting us vary in size – the duty warden has to organise the assignment of pitches in advance (for all campers including members) based on the type and size of units, which pitches are available at that time and other factors including the condition of the pitch itself. Whilst we may sometimes be able to accommodate polite requests for specific pitches, this is not guaranteed and is not possible at all during high season or busy periods.
- We do not allow 'block booking' of camping pitches – it is considered unfair to other campers.
- To prevent pitch damage and to allow an individual pitch to be rested, campers staying more than 16 days in total will be required to move pitch after a maximum of 15 nights on a single pitch. All campers will therefore be required to move to another available pitch after the 15th night. The duty warden will advise you of when and where you should move.
- Camping pitches are clearly marked with white marker posts. Pitches are laid out according to fire and safety regulations to ensure 6m between units – you must only camp within your allocated pitch.
- Accessible pitches should be booked only by those with a genuine requirement and are generally reserved for those with a registered disability eg blue badge holders. Due to limited availability, an accessible pitch is not guaranteed and allocation is at the discretion of the Duty Warden.

- To comply with all fire and safety regulations, pitch markers must not be moved or interfered with. Your unit must be pitched with the right/offside rear corner as close as possible to, and no further than 1m away from, the pitch marker.
- *Please note: The use of grey water filter outlets (example in this image) is not permitted. All grey water must be caught in a dedicated receptacle and emptied into one of the appropriate disposal points near the toilet blocks. Units lacking such receptacles will not be accepted.*



- Campers may not leave their caravans, motor caravans, tents and awnings unoccupied on a camping pitch for more than a total of three nights within any 14-day period (this may be extended in cases of emergency). If campers are going to leave the unit unoccupied the following must be complied with:
 - All equipment must be left in a secure and safe condition.
 - Electricity supplies may be left, but gas supplies must be shut off.
 - A key for any locked van must be left with a responsible person.
 - The duty warden must be advised of any proposed absence and the name of the responsible person holding the key.
 - The normal fee for using the pitch will be payable during any period of absence.

7. Check-In & Check-Out

Camping:

- Check-in: Earliest access to your pitch is 11.00am
Latest check-in to the pitch is 7.00pm unless by prior arrangement with Duty Warden (please notify the Duty Warden by phone if you are delayed en route)
- Check-out: You must leave the pitch by 1.00pm
- Late departure: If you wish to stay on the pitch after 1pm on the day of departure, please speak to the Duty Warden to request a late departure – which allows you to stay until 7.00pm. Whilst every effort is made to allow a late departure, there may be some occasions when, for operational reasons, the pitch is not available. Acceptance of a request for a late departure is at the discretion of the Duty Warden. There is a late departure fee of £5 payable to the Duty Warden.

Note: If you wish to stay on site after the latest departure time but the pitch is not available for a late departure, the unit may be removed to the main car park (dependent on unit type and subject to space being available). Member/s must check with the Duty Warden before moving the unit to confirm that a suitable car park space is available.

Holiday van hire including members' van

- Check-in: from 4.00pm
- Check-out: 10.00am (latest) **Late check-out may incur charges.**



8. Site Rules

To ensure a safe, comfortable environment we request that guests should comply with all requests made to them by the Duty Warden and with site wide rules including:

- Keeping noise to a reasonable level
- No open fires at any time
- No littering; Remove all waste to the disposal area and use recycling bins whenever possible.
- Complying with the site Speed limit. This is 5mph for all vehicles on site including cars, motor scooters, bicycles and ebikes.
- No cars are permitted to be parked on camping fields – please park in car park (except disabled drivers)
- No illegal substances or activities are permitted

Pets are allowed (except public buildings and some communal areas) but note that:

- Dogs must be kept on a lead (except in the Woodland Area) and under control at all times.
- Dog breeds listed under the Dangerous Dogs Act 1991 are prohibited from the Site

9. Conduct & health and safety

It is the responsibility of **everyone** on the campsite to take all reasonable care, so as to protect themselves and others from injury or harm.

It is the responsibility of all campers and visitors to report anything that they consider to be a threat to the health and safety of anyone on the site as soon as possible to the Duty Warden.

Members agree to:

- Respect other campers, staff and club members, and the natural environment
- **To follow our Code of Conduct (this is displayed on the website)**
- **We have a zero tolerance of aggressive, offensive or abusive behaviour directed towards anyone on our site.**
- Supervise children at all times
- Follow staff/warden instructions in emergencies
- Use facilities responsibly



10. Privacy & CCTV

- We operate CCTV inside our Office/Reception building only for safety and security reasons.
 - Personal data is processed according to our Privacy Policy (available on request or via our website).
-

11. Photography & Mobile Devices

- No photography or filming is permitted.
 - Devices should not be used in a way that invades privacy or appears to record others.
-

12. EV charging

We currently do not have EV charging points on site. We do not have suitable outlets for "granny cables" and we prohibit their use on our camp site. There are however public chargers locally within 1-2 miles of our campsite.

13. Liability

- All guests stay at their own risk.
- We are not liable for:
 - Loss, theft, or damage to personal belongings.
 - Injuries caused by terrain, wildlife, or natural hazards.
 - Accidents arising from failure to follow site rules.
- We are not liable for injuries caused by misuse of equipment or disregard of health and safety guidelines.

Nothing in these Terms limits liability for death or personal injury caused by our negligence.

14. Property Damage

- Any damage to property, facilities, or equipment caused by you may result in charges.
 - Please report accidental damage immediately.
-

15. Complaints

If you have a complaint, please report it to the Warden as soon as possible so we can resolve it promptly.



16. Changes to These Terms

We may update these Terms occasionally. The version posted on our website at the time of your visit or stay applies.
