

## Broadland Sun Association Ltd

### Camping and Holiday Booking Terms and Conditions:

#### MEMBER CAMPING AND HOLIDAY BOOKINGS

Welcome to Broadland Sun Association Ltd ("we", "our", "the Campsite").

By booking, visiting, or using any facilities at our naturist campsite, you ("you", "the guest", "the member") agree to the following Terms & Conditions. Please read them carefully before making a booking or staying at our campsite.

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#### 1. About Us

Broadland Sun Association Ltd

Address: 31 Brickle Road, Stoke Holy Cross, Norwich, Norfolk, NR14 8NG

Contact: [info@broadlandsun.co.uk](mailto:info@broadlandsun.co.uk) | 07936 359140

VAT no GB 794946951

We operate the campsite as part of our naturist members' club in the United Kingdom. Our club promotes body-positivity, respect, and social nudity in accordance with British naturist principles.

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#### 2. Eligibility & Admission

- Guests must be 18+ unless accompanied by a parent or legal guardian.
- We may refuse entry or remove anyone who breaches these Terms or behaves inappropriately or contrary to our Code of Conduct.

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#### 3. Naturism Policy

This is a naturist campsite.

By staying at or visiting the site, you agree to:

- Respect others' comfort and privacy
- Avoid sexual behaviour, sexualised conduct, or harassment of any kind
- There should be no photography or videoing in any public areas

Inappropriate sexual behaviour will result in immediate removal from the site without refund.

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#### 4. Bookings & Payments

- Bookings are not confirmed until payment is received.
- Prices include VAT where applicable.
- You are responsible for ensuring booking details are correct.

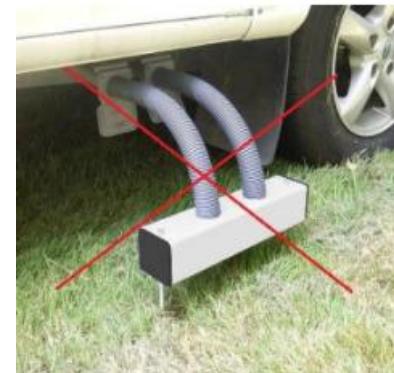
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## 5. Camping unit size

At time of booking, it is your responsibility to inform us of the correct dimensions of your unit (overall size when pitched, including awnings, gazebos and the like). You must inform us immediately of any changes *prior* to arrival.

## 6. Camping pitches

- Please remember that our camping pitches and the various units visiting us vary in size – the warden has to organise the assignment of pitches in advance (for all campers including members) based on the type and size of units, which pitches are available at that time and other factors including the condition of the pitch itself. Whilst we may sometimes be able to accommodate polite requests for specific pitches, this is not guaranteed and is not possible at all during high season or busy periods.
- We do not generally allow 'block booking' of camping pitches – it is considered unfair to other campers.
- Additionally, for longer stays, we reserve the right to ask campers to move pitch part way through their stay for operational reasons including to allow another unit to access the pitch and/or to allow the pitch to recover eg from awning use.
- Camping pitches are clearly marked with white marker posts. Pitches are laid out according to fire and safety regulations to ensure 6m between units – you must only camp within your allocated pitch.
- To comply with all fire and safety regulations, pitch markers must not be moved or interfered with. Your unit must be pitched with the right/offside rear corner as close as possible to, and no further than 1m away from, the pitch marker.
- *Please note: The use of grey water filter outlets (example in this image) is not permitted. All grey water must be caught in a dedicated receptacle and emptied into one of the appropriate disposal points near the toilet blocks. Units lacking such receptacles will not be accepted.*



## 7. Arrival, Check-In & Check-Out

### Camping visitors:

- Check-in: 14.00 (earliest)

***Latest Check-in: 18.00 unless by prior arrangement with Duty Warden (telephone Warden if delayed en route)***

- Check-out: 11.00 (latest)

### Holiday van hire

- Check-in: from 16.00
- Check-out: 10.00 (latest) ***Late check-out may incur charges.***

## 8. Site Rules

To ensure a safe, comfortable environment:

- Keep noise to a reasonable level
- No open fires at any time
- No littering; use recycling points where available
- Pets allowed (most areas) –kept under control at all times
- Speed limit for vehicles on site: 5mph
- No cars on camping fields – park in car park (except disabled drivers)
- No illegal substances or activities are permitted

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## 9. Conduct & health and safety

Members agree to:

- Respect other campers, staff and club members, and the natural environment
- **To follow our Code of Conduct (this is displayed on the website)**
- **We have a zero tolerance of aggressive, offensive or abusive behaviour directed towards anyone on our site.**
- Supervise children at all times
- Follow staff/warden instructions in emergencies
- Use facilities responsibly

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## 10. Privacy & CCTV

- We operate CCTV inside our Office/Reception building only for safety and security reasons.
- Personal data is processed according to our Privacy Policy (available on request or via our website).

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## 11. Photography & Mobile Devices

- No photography or filming is permitted.
- Devices should not be used in a way that invades privacy or appears to record others.

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## 12. Liability

- All guests stay at their own risk.
- We are not liable for:
  - Loss, theft, or damage to personal belongings.
  - Injuries caused by terrain, wildlife, or natural hazards.
  - Accidents arising from failure to follow site rules.
- We are not liable for injuries caused by misuse of equipment or disregard of health and safety guidelines.

Nothing in these Terms limits liability for death or personal injury caused by our negligence.

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## 13. Property Damage

- Any damage to property, facilities, or equipment caused by you may result in charges.
- Please report accidental damage immediately.

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## 14. Complaints

If you have a complaint, please report it to the Warden as soon as possible so we can resolve it promptly.

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## 15. Changes to These Terms

We may update these Terms occasionally. The version posted on our website at the time of your visit or stay applies.

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## 16. Governing Law

These Terms & Conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

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